



January 12, 2012

RE: Letter of Reference

To Whom It May Concern,

I'd like to take a few minutes to tell you about the exceptional service Envirotrol has provided Lincoln Harris in caring for our Charleston portfolio.

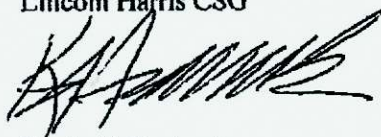
Envirotrol has increased the efficiency and life-cycle of our client's mechanical assets by carefully assessing each unit and service area. They provide the general labor and maintenance to perform the preventative maintenance for all of the properties Lincoln Harris has in the Charleston area, this work has taken place during normal working hours, but have made themselves available to us anytime day or night. Envirotrol's technicians have taken such impeccable care of our units that many are over 20 years and will not need to be replaced because of the excellent maintenance that the units receive.

Envirotrol has our best interest as well as the interest of our clients and their projects in mind at all times. Their responses are quick and communication from their management is excellent. Envirotrol bends over backwards to provide superb service and that commitment is hard to find these days. They not only meet the standards set by Lincoln Harris but strive to surpass them.

We have found that everyone at Envirotrol is reliable and that their pricing is reasonable and competitive. One of the many attributes of Envirotrol that sets them apart from other contractors is their holistic approach to service work. Each and every time they are on a service call they are surveying the area and units to see what can be done to improve efficiency and keep costs down. The Envirotrol technicians are knowledgeable and professional and the repair costs are lower than we have experienced with other contractors.

Lincoln Harris' multi-disciplinary team has a long history of working through complex transactions and adopting innovative approaches to real estate problems. This is why we partner with companies like Envirotrol, to ensure our values are carried out to the fullest extent.

Sincerely,  
Lincoln Harris CSG



Kevin Hollenbeck  
Senior Property Manager